
**Argyll and Bute Community Planning
Partnership**

**Oban Lorne and the Isles
Area Community Planning Group**

10th December 2014

Agenda Item [*for office use*]



Carr Gomm Overnight Service

1. Purpose

To advise the Area Community Planning Group on the situation following the withdrawal of the Carr Gomm Overnight service on Mull.

2. Recommendations

The Area community Planning group is requested to:

- i) note the contents of this report

3. Background

The Carr Gomm service on Mull ceased at the end of April 2014. This decision was led by Carr Gomm themselves, citing major and consistent difficulties associated with the recruitment and retention of staff as the reason for the cessation of contract

4. Detail

At the time of the Carr Gomm service withdrawal in April 2014, seven service users were supported through the Change Fund funded overnight service on Mull. Mull and Islay were the only two locations funded through Change Fund monies, with the wider Argyll and Bute contract funded through the Adult Care budget and Resource Release monies. Overnight services through Carr Gomm are also provided in Oban, Lochgilhead, Helensburgh and Lomond, Dunoon, Campbeltown and Rothesay. The overall contract value is £703995 per annum following the ending of the Mull service. The Mull contractual value was £76000 per annum. The Overnight Service generally commenced in October 2010 but not until August 2011 for Mull and Islay.

The decision by Carr Gomm at the time was not entirely unexpected given that they had communicated on an ongoing way in relation to the staffing difficulties they were facing. Their

communication and notice period was in line with their contractual requirements.

The local area team assessed and responded to the needs of the service users on Mull. The main feature of the overnight service is that it should be a response service to enable people to maintain maximum independence at home.

. There are three main elements of the service:

- To support and respond to Telecare service as required.
- To assist Care Management with the assessment process by monitoring overnight needs of service users.
- To provide overnight homecare packages.

At the time of the service withdrawal there were 7 service users. The Area Team communicated with service users on the service cessation and was able to respond to any ongoing needs where these existed.

The Carr Comm Overnight Service as a whole is currently subject to a Contract Review by Adult services and the Procurement and Commissioning Team within the Council assisted by Health. The report on this review will be submitted to the Community Services Departmental Management team shortly for consideration.

The future shape and form of overnight services is a key consideration as we move forward with the Reshaping Care agenda for older people and the future commissioning of services in line with the Joint Strategic Plan for Older People. The Contract Review of the Carr Gomm Service will be an important element of this.

5. Conclusions

The Carr Comm Overnight Service on Mull ended in April 2014. The local area team were able to respond to ongoing need where this presented. The wider Carr Gomm Overnight service is currently subject to contract review.

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